

Electronic Acknowledgement Receipt

EFS ID:	2378765
Application Number:	09604199
International Application Number:	
Confirmation Number:	4800
Title of Invention:	System and method for automated and customizable agent availability and task assignment management
First Named Inventor/Applicant Name:	Robert H. Joyce
Customer Number:	24628
Filer:	James A. Scheer/Lisa Harris
Filer Authorized By:	James A. Scheer
Attorney Docket Number:	002950.P053
Receipt Date:	26-OCT-2007
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Application Type:	Utility under 35 USC 111(a)

Payment information:

Submitted with Payment	yes
Payment was successfully received in RAM	\$460
RAM confirmation Number	2676
Deposit Account	230920
The Director of the USPTO is hereby authorized to charge indicated fees and credit any overpayment as follows: Charge any Additional Fees required under 37 C.F.R. Section 1.16 and 1.17	

File Listing:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)
1	Amendment - After Non-Final Rejection	p96771amendment.PDF	566684	no	16
			54caac3b9180f4109ad249e97478d26b1e7db006		

Warnings:

Information:

2	Extension of Time	p96771petition.PDF	70148	no	1
			fe9bc54a78ab04e22249d40631f84d69719c2cdc		

Warnings:

Information:

3	Fee Worksheet (PTO-06)	fee-info.pdf	8191	no	2
			e0594f373e545af411fb09adb3312328ae88e946		

Warnings:

Information:

Total Files Size (in bytes):			645023
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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.